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FACSIMILE COVER LETTER

From: GREENBLUM & BERNSTEIN, P.L.C.

Date: April 27, 2004

To: U.S. Patent and Trademark Office

Attn: Arthur McLoud

File No.: P21784 (Appl. # 10/084,176) *DMC*Telefax Number: 703-872-9306 *WZ*

TOTAL NUMBER OF PAGES, INCLUDING COVER LETTER: 24

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Mr. McLoud:

Further to your voice mail message of last week, please find attached a copy of the Amendment under 37 C.F.R. §1.111 filed on October 1, 2003, along with a copy of check no. 47362 in the amount of \$108.00 and a Completion of Record that was also filed on that same date. We also attach a copy of the date stamped mail-room receipt, evidencing filing of the same. Please match these documents with the file and ensure that the Examiner for this case is made aware of the filing. If you have any questions, please contact us at the above telephone number. I thank you for your attention to this matter.

Dawn Cardinal
Assistant Case Coordinator

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10/01/2003

COPYFile In: Matthew

The Patent Office Date stamp hereon is an acknowledgement that, on the date indicated, the Patent Office received the following:

1) Completion of Record

- | | |
|---|---|
| <p>(X) Amendment <u>Reply under 1.111</u></p> <p>() Executed Assignment and cover letter
() by facsimile</p> <p>() Executed S.E.S. () S.E.S. Assertion</p> <p>() Req. for Ext. of Time</p> <p>(X) Fee Filing (X)
Recording ()
Issue ()
Extension ()</p> <p>() Fee Transmittal</p> <p>() Maintenance Fee Payment</p> <p>() PTOL-85B Issue Fee</p> <p>() Letter to Draftsman (in trip.)</p> <p>() Design Patent Application Transmittal</p> <p>() Utility Patent Application Transmittal</p> <p>() Provisional Application Cover Sheet</p> <p>() Continued Prosecution Application
(CPA) Request Transmittal</p> <p>() Request for Continued Examination (RCE)
including submission</p> <p>() Cover Letter</p> <p>(X) Check No. 47362 for \$ 108.00</p> <p>() Rule 53b and 53f Letter for
Unexecuted Application</p> | <p>() Claim of Priority & Certified
Copy of _____</p> <p>() Declaration () Supplemental
() New () Unexecuted
() Executed by facsimile</p> <p>() Transmittal Letter</p> <p>() Patent Application
() Provisional () Reexam
() Reissue () Design
() Continuation () CIP
_____ pages (w/abstract)
_____ claims _____ independent
_____ sheets of drawings
_____ figures</p> <p>(X) I.D.S. form PTO-1449 &
References (X) as attached
() as listed on
reverse</p> <p>() One self-addressed postcard</p> <p>() Certification under 1.97(e)</p> <p>() Certificate of Mailing (C-O-M)</p> <p>() Returned Envelope</p> |
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In the matter of : DYNAMIC INTERACTIVE VOICE ARCHITECTURE

Applicant : Matthew PLAN

Application No. : 10/084,176

Filed : 2/28/02

Patent No. :

Issued :

Docket : P21784 ~~7MP~~ AL

47362

GREENBLUM & BERNSTEIN, P.L.C.

OUR REFERENCE NUMBER	YOUR INVOICE NUMBER	INVOICE DATE	INVOICE AMOUNT	AMOUNT PAID	DISCOUNT	NET AMOUNT
			Claims in excess of twenty (1202)			
			File # : P21784			

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P21784.A04

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : M. PLAN
Group Art Unit 2645
Appln. No : 10/084,176
Examiner: G. GAUTHIER
Filed : February 28, 2002
For : DYNAMIC INTERACTIVE VOICE ARCHITECTURE

COMPLETION OF RECORD

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir :

On August 13, 2002, Applicant filed an Information Disclosure Statement in the above-captioned matter. In the Information Disclosure Statement, two screenshots, "Interactive Voice Response (IVR)" and "Professional Voice Over for Telephone Systems" were brought to the Examiner's attention, copies thereof were provided to the Examiner, and a Form PTO-1449 was also provided.

In the Office Action dated July 1, 2003, the Examiner stated that these two documents were not included with the Information Disclosure Statement. For the convenience of the Examiner, Applicant is including copies of these documents, along with a Form PTO-1449, concurrently with the Reply under 37 C.F.R. §1.111. Applicant

P21784.A04

respectfully requests the Examiner initial the appropriate spaces on the PTO-Form 1449 and return a copy of the same with the next Official Action in this application.

Should the Examiner have any questions, the Examiner is invited to contact the undersigned at the below-listed telephone number.

Respectfully submitted,
M. PLAN

*Re-signed
4-27-04*

Will. E. Lyall Reg. No.

41,568

Bruce H. Bernstein
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October 1, 2003
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